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2024 BENEFIT SUMMARY

Klamath County

Choice RX, Prime RX, Freedom* (Medical Only): [https://www.atriohp.com/images/20230907-2024-BAAG-Klamath-1.Choice-PPO-Select-HMO\)-vFinal.pdf](https://www.atriohp.com/images/20230907-2024-BAAG-Klamath-1.Choice-PPO-Select-HMO)-vFinal.pdf)

*The Freedom Only plan is perfect for members that receive other benefits that offer prescription coverage such as VA benefits.

NEW! Introducing the new HMO plan for Klamath County

The HMO plan requires the member to see providers in the ATRIO network.

Select RX (HMO), Special Needs Plan (D-SNP HMO): [https://www.atriohp.com/images/20230907-2024-BAAG-Klamath-1.Choice-PPO-Select-HMO\)-vFinal.pdf](https://www.atriohp.com/images/20230907-2024-BAAG-Klamath-1.Choice-PPO-Select-HMO)-vFinal.pdf)

Jackson/Josephine Counties

Choice RX, Prime RX, Freedom (Medical Only): [https://www.atriohp.com/images/20230921-BAAG-JJ.Choice-Prime-Freedom-PPO\)-vFinal2.pdf](https://www.atriohp.com/images/20230921-BAAG-JJ.Choice-Prime-Freedom-PPO)-vFinal2.pdf)

Douglas County

Choice RX, Select RX, Freedom (Medical Only): [https://www.atriohp.com/images/20230907-2024-BAAG-Douglas.Choice-Prime-Freedom-PPO\)-vFinal.pdf](https://www.atriohp.com/images/20230907-2024-BAAG-Douglas.Choice-Prime-Freedom-PPO)-vFinal.pdf)

Marion/Polk Counties

Choice RX, Prime RX, and Special Needs Plan (Willamette) (HMO D-SNP)

[https://www.atriohp.com/images/20230907-2024-BAAG-MP-HMO-D-SNP.ATRIO-Special-Needs-Plan.Willamette\)\)-vFinal.pdf](https://www.atriohp.com/images/20230907-2024-BAAG-MP-HMO-D-SNP.ATRIO-Special-Needs-Plan.Willamette))-vFinal.pdf)

Expansion Counties for 2024

ATRIO is excited to announce that in 2024 we are expanding our network to include the below counties. We are looking forward to offering our amazing plans in these new counties and working with the providers to serve our members.

NEW! Lane, Multnomah, Clackamas, Washington, and Yamhill

Choice RX: [https://www.atriohp.com/images/20230907-2024-BAAG-Portland-1.Choice-Select-PPO\)-vFinal.pdf](https://www.atriohp.com/images/20230907-2024-BAAG-Portland-1.Choice-Select-PPO)-vFinal.pdf)

Select RX: [https://www.atriohp.com/images/20230907-2024-BAAG-Portland-1.Choice-Select-PPO\)-vFinal.pdf](https://www.atriohp.com/images/20230907-2024-BAAG-Portland-1.Choice-Select-PPO)-vFinal.pdf)

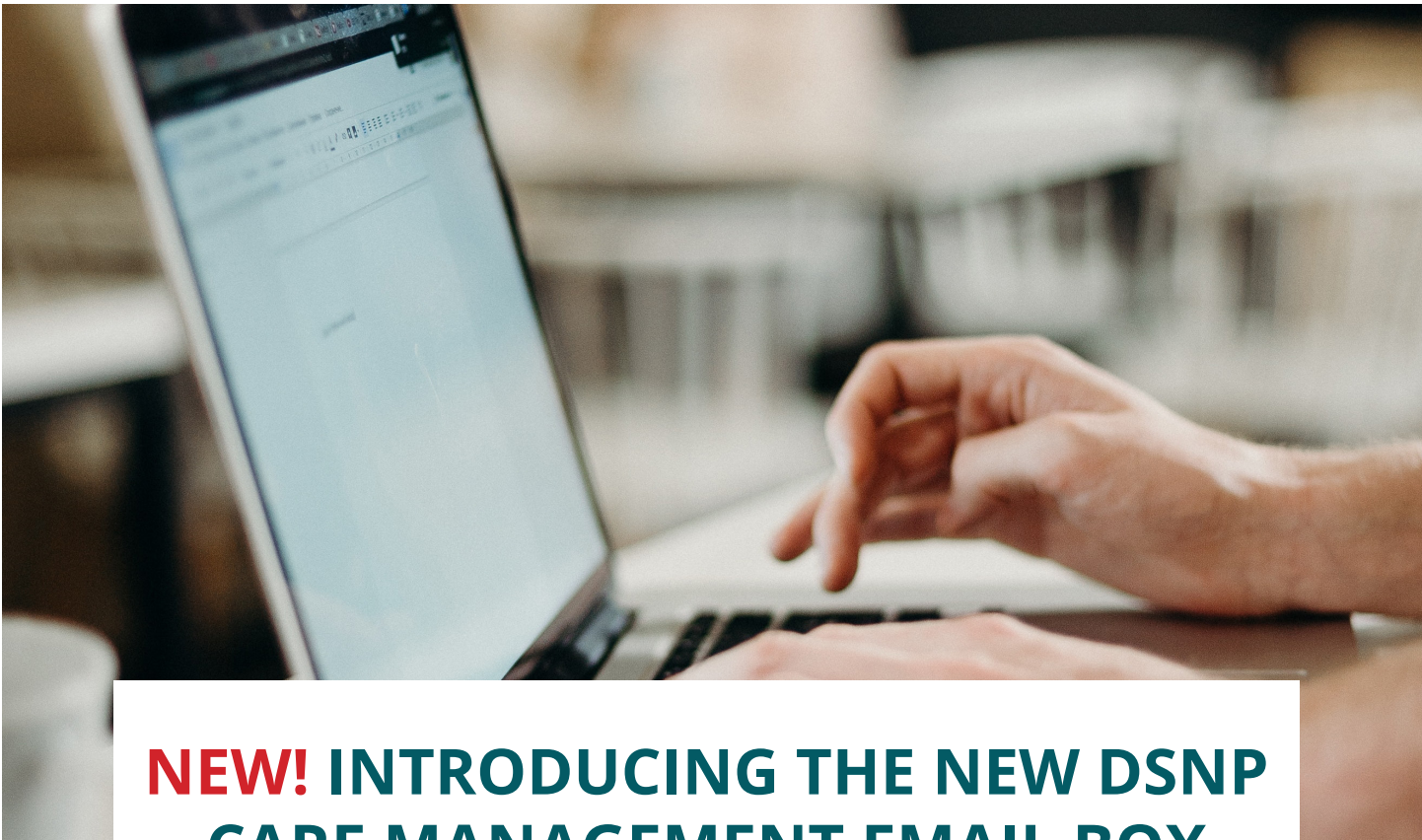
Prime RX: [https://www.atriohp.com/images/20230907-2024-BAAG-Portland-2.Prime-Freedom-PPO\)-vFinal.pdf](https://www.atriohp.com/images/20230907-2024-BAAG-Portland-2.Prime-Freedom-PPO)-vFinal.pdf)



NEW! ANCILLARY BENEFIT FOR 2024 INTRODUCING: **LIFESTATION!**

LifeStation is a way to offer the population that ATRIO serves more independence. They offer personal safety equipment such as home alert systems, on the go alert systems, and even a smartwatch option. This will allow our members to feel comfortable enjoying their lives without worry. Please select the link below for further information or call LifeStation at **(888) 809-3112 (TTY 711)** Monday through Friday from 5 a.m. to 6 p.m. PST, or on Saturday and Sunday from 6 a.m. to 6 p.m. PST.

<https://www.lifestation.com/>



NEW! INTRODUCING THE NEW DSNP CARE MANAGEMENT EMAIL BOX

Did you know that ATRIO has a comprehensive care management program for Dual-Eligible Special Needs Plan (DSNP) Members? ATRIO's care team supports our DSNP members in many ways. For example, helping members schedule non-emergency transportation or a doctor's appointment, coordinating Medicare and Medicaid benefits, educating about a new or chronic condition, medication management, and addressing social determinants. If you have an ATRIO DSNP member you think would benefit from care management, please submit your referral to the DSNP Care Management email box: DSNPCM@ATRIO.com.

UPCOMING QTR 4 PROVIDER TRAINING

ATRIO will be offering provider training to review the 2024 benefits. These training courses will go over the changes from benefit year 2023 to 2024 and any new benefits that might be beneficial for the providers. Please see the scheduled training opportunities below. Invitations will be sent out with more information.

Klamath County

October 24th, 12pm - 1pm

ATRIO Klamath Office

404 Main St Suite 5, Klamath Falls, OR 97601

Jackson/Josephine Counties

October 25th, 12pm - 1pm

Hilton Garden Inn

1000 Welcome Way, Medford, OR 97504

Douglas County

October 26th, 12pm - 1pm

P3 Senior Wellness Center

171 Medical Loop, Roseburg, OR 97471

Marion/Polk Counties

October 31st, 12pm - 1pm

Mill Creek Inn

3125 Ryan Dr SE, Salem, OR 97301

Marion/Polk Counties

November 1st, 12pm - 1pm

Mill Creek Inn

3125 Ryan Dr SE, Salem, OR 97301

Lane County: TBD

Multnomah, Yamhill, Washington, and Clackamas: TBD

VIRTUAL OFFICE HOURS

If you need assistance, please join our virtual office hours. These office hours allow you to get your questions answered without having to wait. Please use the log in information below. If you are having difficulty getting logged in, please reach out to providerrelations@atriohp.com.

Mondays and Fridays 12pm – 1pm

<https://www.microsoft.com/en-us/microsoft-teams/join-a-meeting?rtc=1>

Meeting ID: 286 308 079 977

Passcode: dS5cyi

Or call in (audio only)

+1 424-529-1162,,704374867# United States, Los Angeles

Phone Conference ID: 704 374 867#