September 30, 2022

Dear Valued ATRIO Chiropractic Provider:

We are writing to inform you of an upcoming change in the delivery of chiropractic benefits for Saint Mary’s ATRIO Health Plans members. Effective January 1, 2023, ATRIO has contracted with American Specialty Health Group, Inc. (ASH) to manage our chiropractic benefits for Medicare Advantage members.

**This change will become effective January 1, 2023**. If you are not currently participating in ASH’s practitioner network, you are encouraged to join their network in order to be eligible to provide **in-network** chiropractic services for members with benefits in ATRIO’s Medicare Advantage plans, on and after January 1, 2023.

**If you are already in ASH’s practitioner network, you do not need to take action to provide in-network chiropractic services to ATRIO Medicare Advantage members on and after January 1, 2023.** You will receive information from ASH at a later date with additional details.

ASH will provide the following services on behalf of ATRIO Medicare Advantage members:

* Contract administration
* Practitioner administration
* Medical necessity review
* Claims processing and payment

**If you are already contracted with ASH:**

This letter amends your current ATRIO Provider Agreement. Your Provider Agreement will go dormant as of January 1, 2023. Your Provider Agreement will be dormant for so long as an ATRIO contract with ASH is in effect and until Saint Mary’s ATRIO notifies you that it has rescinded the dormancy. Your Provider Agreement shall continue to apply to services rendered before January 1, 2023.

**If you are not part of the ASH network:**

If you are not already in the ASH network and do not submit your credentialing documents and join the ASH network, this letter serves as notice that your agreement with Saint Mary’s ATRIO will go dormant effective January 1, 2023. Your Provider Agreement will be dormant for so long as a Saint Mary’s ATRIO contract with ASH is in effect and until ATRIO notifies you that it has rescinded the dormancy. Your Provider Agreement shall continue to apply to services rendered before January 1, 2023.

**As a result of this change in administration, you will need to begin the credentialing process with ASH to continue to be an eligible in-network practitioner for Saint Mary’s ATRIO Medicare Advantage members.**

**You will receive your credentialing documents in the mail within the next few days.**

Your credentialing documents will arrive as part of an information packet from ASH. Be on a look out for this mailing as it will arrive under an ASH logo.

**Additional Information**

For questions about the ATRIO and ASH relationship, please call ASH at 1-888-511-2743, or Saint Mary’s ATRIO at 877-672-8620 (TTY 771), Monday through Friday, 8:00 am to 5:00 pm.

Sincerely,

ATRIO Health Plans